	POLICY MANUAL	DOCUMENT NO: SUS 04	ISSUE DATE : 16/09/2025
	SUSTAINABLE PROCUREMENT POLICY		REF NO: SUS/2025/04
		REVISION NO: 00	REVISION DATE: -
PREPARED BY: Head of Sustainability & ESG	CONFIRMED BY: QAD	APPROVED BY: CEO	

Sustainability in procurement of products and services is significant in relation to ensuring the sustainable material flow, managing carbon emissions, waste minimization, and making correct and transparent decisions throughout the procurement process. Our commitment in sustainable procurement supports our business operations and the betterment of our community and the planet.

We require our procurement staff, suppliers and service providers comply with the following in order to ensure sustainable procurement process:

- Understand and adherence to the product and service specifications, health and safety guidelines provided by the resort, and compliance with local regulatory requirements.
- Goods that are supplied should be of the highest quality and durability.
- No adverse environmental and social impact could occur in obtaining goods from their source or while providing related services.
- Prominence will be given to locally sourced/produced products, produced by minority groups, indigenous people, and/or women-owned vendors, non-governmental movements or charity organizations, and services offered by local service providers.
- Minimal packaging and the use of recyclable, compostable packaging materials, wherever applicable. Additional plastic and Styrofoam packaging will not be accepted.
- Products with ISO certifications, Energy ratings, Water efficiency labels, FSC certification, Fair trade and ethical products, eco-labels (chlorine-free, lead-free, mercury-free), biodegradable products or compostable products and organic products will be prioritized.
- We are committed in phasing out older electrical appliances, the use of disposable packaging and unsustainable products, incorporate ozone friendly refrigerants and continually improve the procurement process.
- During the product selection process, equal weightage will be given for product quality, durability and the cost.
- All food-related supplies and services should comply with high level of cleanliness and hygiene.
- Transport vehicles are to be well maintained. Measures include less emissions, maintenance of proper temperature levels for meat and fish products, and compliance with food safety regulations.
- All service providers and suppliers must comply with the resort's waste management process and the handling of hazardous waste using the most suitable methods.

This policy will be maintained, reviewed annually, and shared with our stakeholders.