	POLICY MANUAL	DOCUMENT NO: SUS 03	ISSUE DATE : 16/09/2025
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At Uga, we practice and demonstrate how luxury and sustainability go hand in hand. Our hotels are defined by their rich heritage, natural environment and thriving local communities. Sustainability is considered at every level within our operations from construction of a new property and its operations. As a responsible and conscious travel partner we offer luxurious accommodation, food and beverage facilities, SPA, swimming pool, internal and external excursions providing our guests with relaxing and memorable stay.

We understand the connection among our operations, our local communities and the environment we live. We are dedicated in preserving our environment, and are proactively involved in conserving precious natural resources as we continue with our operations. Based on our sustainability objectives namely; Energy consumption management, Water consumption management, Resource efficiency including a zero-waste approach, Sustainability knowledge, Corporate social responsibility, and Sustainability acknowledgement.

We are committed in achieving sustainable business operations and minimizing any negative impact we have on the environment, and we will continue to provide sustainability awareness to all our stakeholders.

While adhering to all applicable environmental laws and regulations, we respect human rights, labour rights, rights of the children, welfare of animals and does not engage in illegal wildlife trade, human trafficking, child abuse and animal cruelty. We continuously monitor the performance of our stakeholder and ensure they are committed in these aspects too.

Our annual policy review supports continual process improvement and adherence to our environmental and sustainability objectives in accordance with internal and external best practices and targets. We are committed in sharing our best practices with our staff, guest and other stakeholder and join them with our sustainability practices where possible.